



Statement of Miscellaneous Services Charges

Effective from 1 October 2009

Version 1.0



This form of this statement is subject to approval by the Office of Gas and Electricity Markets (Ofgem)

ESP Electricity

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VERSION CONTROL

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1. Introduction

- 1.1 This statement has been produced by us to inform Suppliers, Generators and IDNOs of our Transactional based charges. These charges are for activities that support the Competitive Supply Market and will be billed by us on an individual basis for any service requested.

For charges for connection to, and use of, our systems, including metering point administration services, please refer to our separate charging statements.

| Transactional based charges will apply to the following service lines |
|--|
| Energisation, De-Energisation And Re-Energisation Services |
| Revenue Protection Services; |
| Urgent Metering Services; |
| Administration and Accounting Charges |

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2. Transaction Charges For Energisation, De-Energisation And Re-Energisation Services

| Energisation, De/Re-Energisation | |
|--|----------------|
| A charge will be made each time a visit is made to de-energise or re-energise a system: | |
| Energisation Re-/de-energisation of Single Phase or Polyphase (direct) Installation | £90.00 |
| Energisation Re-/de-energisation of Low Voltage Polyphase (CT) Installation or High Voltage Installation | £260.00 |

The charges above are applicable to the vast majority of low voltage connections and are based on a single phase Energisation, De-Energisation or Re-Energisation being undertaken at the service cut-out/meter position. Other positions (e.g. service cable joint) will be individually quoted.

For EHV, HV and extraordinary LV connections, ESP Electricity reserves the right to apply site-specific charges for de/re-energisation on a time and materials basis.

Additional Notes

We require a minimum of 5 working days' notice for an LV connection or a minimum of 10 working days' notice for an HV connection, or such other period as may be specified in any agreement with us to that effect.

Please note that for HV de-energisations, we reserve the right to extend the notice period due to network considerations or out of hours resourcing. We also reserve the right to cancel the de-energisation as a consequence of severe weather expectations or actual impact on our system or resources. In these cases the de-energisation will be re-scheduled accordingly.

De-energisation and subsequent re-energisation by us resulting from a supplier's failure to comply with the terms of his Use of System Agreement will be at the supplier's expense.

As part of ESP Electricity's commitment to safety we periodically visit sites that we deem to be potentially 'vacant premises'. We derive this from the energisation status where we have been advised, via the Supplier Hub, that the status is de-energised. After each visit we will advise the appropriate supplier where we believe the energisation status is incorrectly recorded. We would then expect the Supplier to conduct their own investigation into the status, and, if appropriate, to correct that status.

If we re-visit the site, usually at least six months later, and it is still recorded as de-energised and, as a result of this second (or subsequent) visit, we believe it to be energised, then we reserve the right to make the following charge to the Supplier for the second and any subsequent visit.

| Repeat Visit to De-Energised Sites | |
|---|----------------|
| Each Visit | £100.00 |

Visit to Disconnect

Suppliers wishing to request a disconnection must submit a Disconnection Notice in accordance with their Use of System Agreement.

Where a supplier requests the disconnection of a site, then an individually assessed charge will be quoted.

Low voltage service termination equipment would normally be removed with 15 working days but up to 3 months' notice may be required to remove high voltage substation plant. In the case of EHV connections we should be consulted at an early stage and a programme for the removal of equipment will be subject to individual assessment.

3. Transaction Charges For Revenue Protection Services

ESP Electricity does not currently offer a Revenue Protection Service. Therefore the Users/Suppliers are advised that they will need to make their own arrangements for the provision of this service.

If ESP Electricity subsequently chooses to offer this service it will be by separate agreement and quotation.

4. Transaction Charges For Urgent Metering Services

ESP Electricity does not currently offer an Urgent Metering Service. Therefore the Users/Suppliers are advised that they will need to make their own arrangements for the provision of this service.

If ESP Electricity subsequently chooses to offer this service it will be by separate agreement and quotation.

5. Administration and Accounting Charges

ESP Electricity Ltd reserves the right to impose payment default remedies. The remedies are as set out under clause 23 of DCUSA where applicable or else as detailed in the following paragraph.

If any invoices that are not subject to a valid dispute remain unpaid on the due date, late payment interest (calculated at base rate plus 8%) and administration charges will be imposed.

In either case, our administration charges will be levied in line with the Late Payment of commercial Debts Regulations 2002.

Administration Charges

| <u>Size of Unpaid Debt</u> | <u>Late Payment Fee</u> |
|----------------------------|-------------------------|
| Up to £999.99 | £40.00 |
| £1,000 to £9,999.99 | £70.00 |
| £10,000 or more | £100.00 |